



Randee Lee Hickey
Director, Clinical Operations
ConnectiCare

Randee Lee Hickey is the Director of Clinical Operations and Prior Authorization at ConnectiCare, a leading health plan in Connecticut.

She has over forty years of experience in medical claims and management operations. Throughout her career, she has led large-scale operations in multiple states, responsible for all staffing, hiring, employee retention, budget, compliance, metrics, policy, and process at each site. In her current role, Randee Lee oversees prior authorization clinical and non-clinical support teams. She is a co-chair of ConnectiCare's employee resource group, The Bold Collective, which cultivates authentic connections among women and their allies. She is also a member of the Naugatuck Valley Community College Foundation Board.

Randee Lee lives in Connecticut and is an avid golfer in her spare time.